Appendix 9

## **Direct Payments End to End Times**

## (1<sup>st</sup> April 2018 – 30<sup>th</sup> September 2018)

| Number of new starters        | Timescales<br>( <i>Working days</i> ) | SW completed<br>assessment to DP<br>request | DP request to receipt of DP ( <i>DP start date</i> ) |
|-------------------------------|---------------------------------------|---|--|
| 59<br>(49 adults/10 children) | Shortest                              | 5 days                                      | 1 day  |
|                               | Longest                               | 399 days                                    | 210 days   |
|                               | Average                               | 61 days                                     | 68 days  |